



Community Connection Ltd.

## THE IP PBX 2010

**Create your own international telecommunication network.**

**Integrate your world branches, mobiles and landlines into your own PBX.**

**Make free of charge inbound and outbound international mobile and landline calls.**

**Add land and mobile extensions into your network at any time, any place.**

**Control, manage and save up to 80% of your communication expenses.**



### Product Partners:



[www.voipli.net](http://www.voipli.net)

Derech Hagefen 261, Beit Zayit 90815, Tel. 972-2-5796683, Fax. 972-50-6813482

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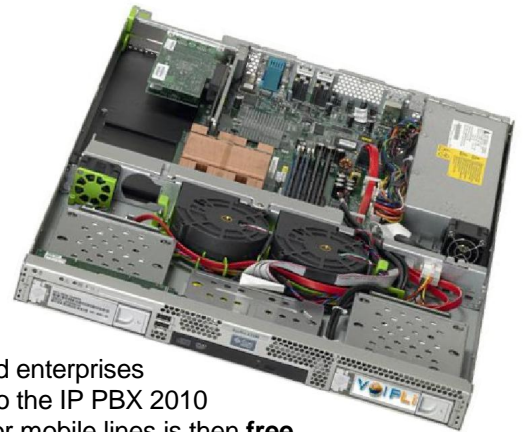
## [Introduction](#)

Voipli IP-PBX 2010 is a unique and innovative IP (Internet Protocol) based phone system designed for medium to very large size businesses and organizations. The system integrates landline and mobile phones all over the world which all become part of a private owned telephone network.

The system produces immediate benefits such as:

- **Total control of your communications**
- **Up to 80% savings on telephone and mobile phone bills**
- **Better customer service**
- **Higher personnel productivity**

IP PBX 2010 is provided on **Sun** Fire Advanced Server



## [Product Overview](#)

The Voipli's PBX 2010 creates a telephone network for communities and enterprises that experience high call volumes. Each line or extension is connected to the IP PBX 2010 Switchboard. The communication between extensions, telephone and/or mobile lines is then **free**. The connection of any PSTN (public switchboard telephone network) land line or mobile line to the PBX is being made through gateways.

Voipli's gateways can be placed anywhere in the world. This enables you to make unlimited calls to mobiles and from mobiles to or from your NETWORK **free of charge no matter if they are landline or mobile and regardless of where they are situated in the world!**

All members of the network can utilize the phone system (via computer's softphone, ATA's, IP phones, GSM phones WI FI/ mobile phones etc).

*Voipli IP PBX 2010 @ Sun Fire 2100 Server's powerful architecture.  
Maximum reliability, up to 3000 simultaneous calls.*



Voipli IP PBX 2010 is powered by Microsoft Windows 2003 Server



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Benefits:

*Voipli's HIPI 2300 Mobile WI FI/GSM , Windows M5 phone extension, Save money, be in, every where you are*

**Low Operating Cost** - Voipli's PBX 2010 offers customers increased cost efficiencies by creating a **virtual network community** that operates undependably and free of charge. International calls made to destinations not part of the network and out of the packages are provided by VOIPLI at extremely low prices.

**International Call Packages**

Voipli offers **six international calling plans** enabling you to make local and overseas calls (out of your network) for as low as **1 cent per minute!** These plans are incorporated into the phone system enabling you to take advantage of our cheap rates. Plans are offered in partnership with Bezeq International.



**Telephone User Interface (TUI)**

The Voipli's PBX uses IP phones or most standard telephones. From the telephone instrument, users may dial, answer, transfer calls, put calls on hold, park calls, conference call, pickup parked calls, and manage their voice mail.

*Voipli's AG 188, Analog telephone Adapter. Use your regular phone. Save, be in, every where you are*

**Graphical User Interface (GUI)**

The PBX GUI provides a useful and powerful desktop PC interface into the phone system. Presence and availability management, call control, instant messaging, graphical voice mail management, call recording & monitoring and conference calls are all provided through this interface (see details below).



**Number of Extensions**

Voipli's Phone System can have up to 360 telephone lines, 2,500 local and distant extensions (anywhere in the world).

*Voipli's AT 530 IP Phone. Manage, control, save, be in, every where you are*

**Reporting**

**Call detail records** are readily available to the management and enable them to control, analyze and supervise the system and its users. Details include all **incoming and outgoing calls**, the numbers they were routed to, number called to or from, duration, date, time, etc. The system enables you to access reports at **any time and free of charge**. Reports can be presented in different formats (graphic, literal, XML). The system uses various documents and applications to process and produce reports. For example, you can request to see all of the calls made on a certain day by any employee or group of employees, a workers volume of calls, average call handling time, etc.



**Visibility of Employees' Telephone Activity** - Company managers have immediate and complete visibility into their employees' telephone activity. This increases employees productivity since they know all of their phone calls are visible to management.

**On-line Billing Information**—Usage monitoring and review of calls.

*Voipli's Softphone, provided for free to our customers.  
Manage, control, save, be in, every where you are*

## **Voice Mail**

Voice mail can be picked up from any phone or via the internet.

**Playback:** Voice mail messages may be played on the telephone or the PC speakers.

**Voice Mail Forwarding:** Users may choose to have their voice mail forwarded to their email account, server or internet as an audio attachment. These messages can be saved for future use (legal, quality control, etc). Voice mail may be forwarded to email on an ad-hoc or continuous basis, giving the user an easy-to-manage unified messaging system.

**Voice Mail Notification:** Users can get immediate notification on their PC, cell phone, pager or handheld, not only that they have a new voice mail message, but who the call is from with the caller ID data, date and time of the call.

**Graphical User Interface to Voice Mail:** Users can visually sort and manage their voice mail messages. Each voice mail message has the caller ID information, date and time of the message, text notations associated with the message, and the message duration.



*Voipli's cellular gateway. Connected to the PBX provides free calls to and from your different cellular networks*

**Recording of Incoming and Outgoing Calls:** Voipli's Phone System lets you record 32 calls simultaneously and save the recording directly to files in various formats (such as MP3 or WAV).

## **Automated and Routing of Calls**

Voipli's Phone System offers a flexible, expansive and multilingual Outgoing Message Board (OGM) to efficiently route calls to the company's units, mailboxes and submenus. When setting up an Incoming Call Distribution (ICD) group for your customers - the system provides appropriate OGM messages to callers waiting in queue.

The PBX 2010 has a powerful and flexible Interactive Voice Response (IVR) the caller can gain access to databases or even pay bills with a credit card.

**Reception:** Voipli's PBX is designed to be used with or without a receptionist. Answering in-bound phone calls, the auto attendant for the main reception lines can be turned on or off as needed. It can be on during normal business hours and provide automated routing of all calls. Moreover, it can be activated only for after hours and holidays. It can also be used as a backup to the receptionist where it is activated only after a predetermined number of unanswered rings.

**Outgoing Calls:** Automatic outgoing calls to a list of numbers, for e.g. to remind customers about appointments, payments to be made, etc.

## **Integration of Calls with Database**

Voipli's Phone System allows you to automatically integrate telephone activity with customers directly into your customer database. You can save the actual call recording and/or call details into the customer database.

The system also offers Text to Speech capabilities which enable the automated phone system to call out data (numbers or words) from the database.





The following are a few examples of the benefits provided:

- Automated telephone order taking
- Automated telephone surveys (using the number entry features linked to a database)
- Automatic Interactive Credit card charge
- Automated outbound call paths
- Audio virtual tours

### **Presence & Availability**

**Roaming Extensions** allow users to login to VoipLi's Phone System from any extension or location, even if it is overseas! Moreover, the system automatically routes calls to the user's current physical location.

**Automatic Call Distribution (ACD)** – For departmental use and for inbound call centers, ACD can be an effective tool. By routing calls to a unit or group of workers (group ring) rather than an individual, businesses can provide quicker service for their customers.

**Dial by Extension:** In-bound callers may quickly route their call to the appropriate person if they know the correct extension number.

**Dial by Group:** In-bound callers can easily route their call directly to the relevant department or unit.

**Voice Mail Approach:** Employees/network members calling in, may navigate directly to their voice mail to check messages from any phone or via the internet.

**Informational:** The auto attendant can also be used to play specific informational messages (without allowing for a voice mail to be recorded).

**Call Waiting:** The call waiting signal sounds when the line is busy and enables the caller to wait on the line under the line is available.

**Conference Calls:** Pbx allows up to 6 simultaneous members in one call conference.

### **Your own World Access Numbers on your PBX**

VoipLi provides telephone lines and numbers to PBX 2010 from 41 different countries. It will allow any caller from those countries to reach your offices and extensions wherever they are by dialing their local country and city number. It is like having your offices there. For example a caller which is dialing from Paris will dial a **local Paris number** and this number will reach your office in Budapest. **It is like magic!!** The caller paid a local call and the PBX use free of charge for such a call.

List of International country's numbers available today for immediate delivery

ARGENTINA	ESTONIA	LATVIA	PORTUGAL
AUSTRALIA	FINLAND	LITHUANIA	ROMANIA
BELGIUM	FRANCE	LUXEMBOURG	SINGAPORE
BRAZIL	GERMANY	MEXICO	SLOVAKIA
BULGARIA	GUATEMALA	NETHERLANDS	SLOVENIA
CANADA	HUNGARY	NEW ZEALAND	SPAIN
CHILE	IRELAND	NORWAY	SWEDEN
CYPRUS	ISRAEL	PAKISTAN	SWITZERLAND
CZECH REPUBLIC	ITALY	PERU	TURKEY
DENMARK	JAPAN	POLAND	UNITED KINGDOM
			UNITED STATES

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### **Automatic Call Distribution (ACD)**

Voipli's PBX provides for automatic call routing to the next available agent in a group or department.

### **Faxes**

PBX enables you to send and receive faxes.

### **CallerID Support**

Voipli's Phone System provides complete support for caller ID and the phone number of the calling party is provided. If the telephone instrument supports caller ID, the information will be displayed on the telephone.

**Voice Mail Caller ID:** Any voice mail messages received will retain the associated caller ID information.

### **Multiple Branch Offices & Telecommuters**

Voipli Gateways can be placed in any location anywhere in the world enabling you to include any phone line onto your PBX .

**Teleworker Integration** – Telecommuters in remote branches can be completely and transparently integrated into the office phone system. This means that calling their normal extension will ring their phone at their home office or their soft phone on their PC in their hotel room (if they are logged in) extending the business' hours of operation and enabling customer's calls to be answered at all times.

### **Flexibility and Upgradeability**

**Moves, Adds and Changes (MACs)** –Instead of expensive visits by the phone system provider to make changes, with Voipli's Phone System, Voipli's support team will help client to manage its own MACs. The list of members in the Virtual Private Network (VPN) is automatically updated each time a change is made (e.g. new member, change of extension number, etc).

**Upgrades** - Voipli's Phone System is software based and so upgrades is performed remotely via the internet and at no cost. .

### **Emergency and Toll Free Dialing**

Unlike most other VoIP systems Voipli's Phone System supports emergency dialing and toll free numbers through a backup PSTN connection.

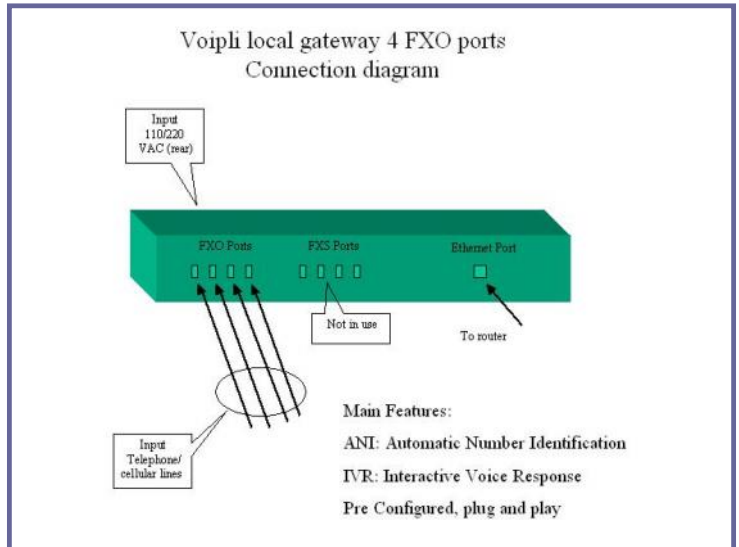
### **Minimum Investment Risk**

Minimum investment is required to get started since our technology is embedded in your existing corporate data network. Your company can invest in the basic system and handsets to begin with. Subsequent telephony system expansion is as simple as plugging extra handsets into your existing LAN connections.

**For more info please do not hesitate to contact:**

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## System Topology

